



Technical Bulletin

April 15, 2021

Caution Notes in Mobile Enterprise

Intended Audience: Law Enforcement + Fire/EMS Mobile Enterprise Users

Previously known as address flags, caution notes are attached to specific address points, block ranges, or phone numbers and appear under the CAUTION tab on your F1 View Dispatch / My call screen. The accuracy of caution notes depends on agencies reporting to Dispatch via radio or phone when one no longer applies or when one needs added. The Warren County Emergency Communications Center maintains a Caution Note Validation process, providing lists of addresses to police/fire/ems agencies to verify.

CAUTION	UNITS	INFO	CALLER	PRIORS	ATTACH	...
PAROLEE, CRAIG LEWIS, LIVES AT LOCATION. KNOWN TO BE COMBATIVE WITH POLICE						
VINE PHONE // FEMALE HAS RESTRAINING ORDER						Address High
Gate code for complex is 8765#						Phone Medium
						Address Low

**Low Priority
Caution Notes**

**High Priority
Life Safety Caution Note**

**Caution Note
Categories**

Dispatch does not verbalize these. Units must look at the Caution Note tab.

- long lay driveways,
- knox box codes,
- door access codes,
- vicious dogs

Dispatch verbalizes over radio. Appears as yellow tab & ribbon

- addresses with persons known to make threats to first responders,
- large ammunition/explosive/chemical caches.
- Private property bridge weight limitations

When creating a Caution Note, Dispatch will choose the highest severity category in which it could fit. E.G. "subj is EDP and known to carry weapons" fits both Medical/Mental and Weapon, but Weapons would be the category due to the higher threat.

Categories: Unknown, Knox Box/Access Info, Location Info, Medical/Mental, Vicious Animal, or Weapons.

Incident with No Caution Notes (hidden & grayed out)

Mobile Enterprise will hide tabs with no information. Clicking the ... reveals the grayed out CAUTION tab with 'No Available Information' written below.

UNITS	INFO	CALLER	CAUTION	PRIORS	2ND LOC	HAZMAT	TRNSPRT	ATTACH	HYDRANT	×
No Available Information										

Contact Allison Lyons at 695-HELP regarding this technical bulletin.